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CERTIFICATE OF FACSIMILE TRANSMISSION TO THE UNITED STATES PATENT AND TRADEMARK OFFICE

Date: May 5, 2004

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Commissioner For Patents

RE: U.S. Patent Application

MAY 2 5 2004

Customer Service Center

Office in Technology Center 3600

Serial No.: 09/681,370

Art Unit: 3626

Applicant: Andrew J. Kramer

Fax: (703) 305-7687 From: Daniel M. Fitzgerald

Atty. Dkt. No.: 85ER-00112

DOCUMENTS SUBMITTED WITH TRANSMISSION:

Copy of Date-Stamped Return Post card (1 pg.) Copy of Certificate of Mailing via Express Mail (1 pg.) Copy of Revocation of Power of Attorney and Appointment of New Attorney (2 pgs.) Copy of Statement Under 37 CFR 3.73(b)(1 pg.) Copy of Change of Correspondence Address (1 pg.) Copy of Request for Correction of Filing Receipt (2 pgs.)

> Total pages including cover page: 9 pgs. If all pages are not received, please contact: Gail Maloney at ext. 7458

RE: PROCESS FOR AUDITING INSURANCE UNDERWRITING FILED: March 26, 2001

Attached is a copy of the documents filed to change the correspondence address and appoint a New Attorney, including the dated-stamped return postcard. Please record the change so all future correspondence comes to the new correspondence address.

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I hereby certify that these papers are being facsimile transmitted to the U.S. Patent and Trademark Office, Facsimile Number (703) 305-7687 on the date shown below.

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Daniel M. Fitzgerald, Reg. No. 38,880

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Atty Dkt. No.: 85ER-00112 (60709-00035)

Application of: Andrew J. Kramer

Serial No. 09/681,370 Filed: March 26, 2001 Group Art Unit: 2166

For: PROCESS FOR AUDITING INSURANCE UNDERWRITING

Enclosed:

Revocation of Power of Attorney and Appointment of New Attorney (2 pgs.)
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PATENT 85ER-00112

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Applicant: Andrew J. Kramer

Art Unit: 256 36 %

MAY 2 5 2004

Serial No.: 09/681,370

Examiner: Unassigned

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riled. March 20, 2001

For: PROCESS FOR AUDITING INSURANCE

UNDERWRITING

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are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. §1.10 on the date indicated above in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Respectfully submitted,

Daniel M. Fitzgerald

Reg. No. 38,880

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